





Fixed + Peace of Mind

Electricity supply contracts explained
for large business customers

Effective from 14 August 2023



How do our fixed price contracts compare?

		 Fixed + Peace of Mind	 Fixed + Standard
ENERGY COSTS			
	Wholesale cost	Fixed	Fixed
	Volume tolerance	Unlimited	Unlimited
THIRD PARTY COSTS			
Delivery	AAHEDC	Fixed	Fixed
	Elexon	Fixed	Fixed
	BSUoS + RCRC	Fixed	Fixed at forecast
	DUoS	Fixed	Fixed at forecast
	TNUoS	Fixed	Fixed at forecast
	Tloss	Fixed	Fixed
	Dloss	Fixed	Fixed
New generation incentives	RO	Fixed	Fixed at forecast
	FITs	Fixed	Fixed at forecast
	CfD	Fixed	Fixed at forecast
	CM	Fixed	Fixed
OTHER			
Metering	Agent charges	Variable	Variable
AVAILABLE FOR:			
	HH Meters	Yes	Yes
	NHH Meters	Yes	Yes
	Start date	Any	Any
	Latest end date	31 March 2026	31 March 2026

Note: Some costs shown as 'Fixed' can be changed to 'Pass-through' on certain variations of the products shown. Please speak to your Account Manager if you would like to discuss these options in more detail.





Fixed + Peace of Mind explained

This contract guarantees your unit price will stay fixed in all but exceptional circumstances - no matter how much electricity you use.

What makes this product different to most other fixed contracts?

Unlike our Fixed + Standard and most other fixed contracts,

Fixed + Peace of Mind will fully fix all third party costs as well as the wholesale energy costs. This protects you from any additional surcharges as a result of our forecasts being incorrect. There is also unlimited volume tolerance with no restriction.

Fixed + Peace of Mind is fully inclusive of energy crisis impacts. In addition, our fixed price commitment will stay fixed for both Ofgem's Targeted Charging Review (TCR) for residual costs and the impacts of both CMP308 and CMP361 modifications on BSUoS for new contracts signed.

The advantages of Fixed + Peace of Mind

- EDF purchases your wholesale energy when you sign your contract. So if the wholesale energy market rises you will be safe in the knowledge that these costs won't change.
- With unlimited volume tolerance as standard you can use energy as you need to without worrying about a surcharge cost for using either too much or too little energy.
- The unit rate is fully fixed. We stand by the assumptions we make when we calculate all your third party costs including RO, FITs, BSUoS, CfD and CM. If we get our assumptions wrong, we'll swallow the cost. The same is true for DUoS and TNUoS up until September 2025 – beyond which, we are waiting for Ofgem to clarify how and when planned reform to these charges will impact Suppliers.

Ofgem's Reform of Forward-Looking Charges explained

The Review of Forward-Looking Charges is a separate industry change that follows the Targeted Charging Review. Ofgem want to ensure electricity networks are used efficiently and flexibly, reflecting users' needs and allowing consumers to benefit from new technologies and services while avoiding unnecessary costs. This will impact how the 'forward-looking' elements of transmission (TNUoS) and distribution (DUoS) charges are calculated and recovered.

The impact of the energy crisis

The current energy crisis and regulatory changes have made forecasting non-energy costs much more difficult. It is important to know if your non-energy costs are fully fixed, or if any additional costs can be passed on to you in the event of incorrect forecasts. With EDF's premium Fixed + Peace of Mind product, we take on this risk and will absorb any changes to non-energy costs that differ as a result of incorrect forecasts.

Our "it's fixed" commitment

When we say an element of your price is fixed, we're making a commitment to you that we will not use our Terms and Conditions to recover additional costs arising from our forecasting errors.

But we can't plan for absolutely everything.

In the case of force majeure events, or in exceptional circumstances such as a change in law relating to your energy use, we may have to pass on the costs. But we'll always try to avoid taking that action.

Please refer to the 'Variation' provision of the specific Peace of Mind contract Terms and Conditions for more information.

What to look out for in the Fixed + Peace of Mind Terms & Conditions

You should always read your Terms and Conditions before signing a contract. Please refer to provision 8.1 of the specific Peace of Mind contract Terms and Conditions for more information.

Reducing your carbon emissions

You can reduce your carbon emissions from your electricity purchases to zero by choosing one of our zero carbon supply options.

EDF's zero carbon supply options?

Zero Carbon for Business offers electricity supply backed by zero carbon generation* and shows a genuine commitment to Net Zero. Choosing Zero Carbon for Business as part of your fixed price contract means you can report zero carbon emissions from your business's electricity purchases and improve your zero carbon credentials.

Make a positive change to your organisation's sustainability credentials and achieve your environment goals with our Renewable options - **UK Renewable, Clean Renewable or Select Renewable**. For a full range of renewable energy options, including Power Purchase Agreements (PPAs), contact EDF on 0800 328 9030.

* Zero carbon electricity purchased for Zero Carbon for Business is supplied into the national grid. Zero Carbon for Business customers receive electricity via the national grid, not directly from zero carbon generators.





Fixed + Peace of Mind explained

What are third party costs?

Your electricity bill is made up of two main elements; the cost of electricity purchased on the wholesale market, which can be fixed by buying volume at a specific point in time, and third party costs.

These third party costs are related to the delivery of your electricity and investment in future generation. They sit outside your energy supplier's control. In recent years these costs have been rising and also becoming increasingly more difficult to predict.

The following sections briefly explain what these costs cover.

Third party costs for the delivery of electricity

Transmission Loss (Tloss) - These represent the electricity normally lost as heat in conductors and transformers as power runs through the transmission network.

Transmission Network Use of System (TNUoS) - The costs charged by the transmission network companies for transporting electricity across the transmission system to the distribution networks, directly connected generators and customers. Costs can be separated into 'residual' charges for maintaining the existing network and 'forward-looking' charges to fund future investment.

Distribution Loss (Dloss) - These represent the electricity normally lost as heat in conductors and transformers as power runs through the distribution network.

Distribution Use of System (DUoS) costs - The costs charged by the distribution network companies for transporting electricity from the transmission system, and some directly connected generators, to customers. Costs can be separated into 'residual' charges for maintaining the existing network and 'forward-looking' charges to fund future investment.

Balancing Services Use of System (BSUoS) - BSUoS allows National Grid to recover the money it spends to balance the electricity system, which it needs to do for every second of the day. This maintains the quality and security of your electricity supply.

Residual Cashflow Reallocation Cashflow (RCRC) - RCRC is a debit or credit to all suppliers and generators ensuring that the total imbalance charge, set out by the Balancing and Settlement Code (BSC), is zero across all parties.

Assistance for Areas with High Electricity Distribution Costs (AAHEDC) - AAHEDC, previously referred to as the Hydro Levy, is a charge levied on all supply customers to subsidise the cost of distributing electricity in sparsely populated areas of the UK.

Elexon - This covers Elexon's costs for administering the wholesale electricity balancing and settlement arrangements and the associated documentation to comply with the Balancing and Settlement Code (BSC) for Great Britain.

Third party costs for investment in future electricity generation

Renewables Obligation (RO) - A charge for supporting commercial scale renewable electricity projects in the UK.

Feed in Tariff (FITs) - A charge for the government programme designed to promote the uptake of a range of small-scale renewable and low carbon electricity generation technologies.

Contracts for Difference (CfD) - A charge for the government initiative that encourages new investment in zero carbon generation by providing investors a guaranteed income for the electricity they generate.

Capacity Market (CM) - A charge for supporting both generators, who invest and agree to generate electricity, and large users, who agree to reduce electricity consumption, to ensure there is enough capacity at times when demand is high and the network needs it the most.

Energy Intensive Industries Exemption (EII) - A cost related to the new 85% exemption from RO and FITs for businesses in energy intensive industries.

Like to know more?

If you would like more information about this contract, please contact EDF on 0800 328 9030.



We're proud to be a zero carbon supplier.

Every year we must publish details of the fuel sources that have been used to generate the electricity we supply to our customers. The information in the table below covers our supply licence for EDF Energy Customers Ltd for the period from April 2021 to March 2022. Our customers' electricity is sourced from our own UK power stations, the wholesale energy market and other independent power generators. We are a major supporter of independent renewable generators.

	Coal	Gas	Nuclear	Renewable	Other	CO ₂ g/kWh	Radioactive waste g/kWh
EDF's fuel mix	1.6%	15.1%	63.1%	19.0%	1.2%	82	0.0044
Contribution to our carbon emissions	19.7%	68.2%	0.0%	0.0%	12.1%		
UK average fuel mix	3.8%	38.5%	16.1%	38.7%	2.9%	198	0.0011

The figures for UK average fuel mix are provided by the Department for Business, Energy & Industrial Strategy (BEIS). Depending on the tariff you are on, the fuel source and carbon emissions associated with the generation of your electricity may vary. For more information on our fuel mix, visit edfenergy.com/fuelmix

	Coal	Gas	Nuclear	Renewable	Other	CO ₂ g/kWh	Radioactive waste g/kWh
Zero Carbon ⁽¹⁾	0.0%	0.0%	100.0%	0.0%	0.0%	0	0.0070
Renewable ⁽²⁾	0.0%	0.0%	0.0%	100.0%	0.0%	0	0.0000
All other ⁽³⁾	4.4%	40.5%	49.6%	2.1%	3.4%	221	0.0035

⁽¹⁾ Zero carbon tariffs and products include any sold as 'nuclear backed', such as Zero Carbon for Business (formerly Blue for Business).

⁽²⁾ All renewable tariffs and products (includes EV tariff).

⁽³⁾ All other tariffs and products - tariffs not referred to as Zero Carbon or Renewable.

The nuclear backed and renewable electricity that we buy for Residential, SME, Zero Carbon for Business (formerly Blue for Business) or Renewable tariffs and products is supplied into the National Grid. Customers receive that electricity through the National Grid, not directly from zero-carbon generators.



e-factsheet - a better way of working

Why an e-factsheet? At EDF we are committed to using the most sustainable working practices wherever possible and this includes when delivering communications to our customers.

E-factsheets significantly reduce the volume of printed material we need, reducing our carbon footprint.

Our customers appreciate e-factsheets because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

[edfenergy.com/largebusiness](https://www.edfenergy.com/largebusiness)

To view our fuel mix visit **[edfenergy.com/fuel-mix](https://www.edfenergy.com/fuel-mix)**

