### **Customer Privacy Notice**



EDF Energy Customers Limited ("we") respects your privacy and values the trust you place in us when you share your personal information with us. This policy sets out how we, as data controller, collect and use your personal information why we use it, with whom we share it, the rights to which you may be entitled and your choices about our use of your personal information, that may arise from you buying and using our products and services.

This policy will be changed from time to time but if we change anything important about this policy (the information we collect, how we use it or why) we will highlight those changes at the top of the policy and provide a prominent link to it for a reasonable length of time following the change.

If you have any questions or need any further clarity please get in touch with our **Data Protection Officer**: <a href="mailto:dpo@edfenergy.com">dpo@edfenergy.com</a> or 90 Whitfield Street, London WIT 4EZ

#### **Summary**

We collect certain types of information from, or about, you throughout our interaction with you, third party service providers or publicly available sources. This information often consists of things like your name, address, and contact details, but can also include consumption data and metering information. We use this information for the activities we have listed in the table below, including in order for us to provide our services; comply with legal and regulatory obligations; for marketing and reporting purposes; prevention of fraud and investigation of complaints.

What we collect   This category of information we collect about you includes:   We use this information because:   We use this information because:   why we use it   We use this information because:   we use this information because:   why we use it   we use this information because:   we use this information because:   why we use it   we use this information because:   why we use it   we use this information because:   we use this information because:   why we use it   we use this information because:   we use this information because:   why use this information because:   whe have a legitimate business interest to:   help us to ensure that our customers are genuine and to prevent fraud;   Parking the collection purposes (including to:   whe have a legitimate business interest to:   help us to ensure that our customers are genuine and to prevent fraud;   business interest to:   help us to ensure that our customers				
including: your name, address, email address;  • Your bank account details and other finance information; • Information about you such as gender; age; occupation; marital status and national identifiers; • The product purchased; • Your username; • Your account preferences; • Your account number; • Information relating to your previous supplier; • Consumption data and metering information.  sincluding: your name, address, email address; • Your bank account details and other finance information; • Information about you such as gender; age; occupation; marital status and national identifiers; • The product purchased; • Your username; • Your account preferences; • Your account preferences; • Your account number; • Information relating to your whereabouts or transferring the debt to debt collection agencies or debt purchasers and sharing this information with credit reference agencies); • To facilitate all requirements in order to carry out smart metering obligations, such as assessing eligibility, booking meter installations, taking meter reads; • To tell you about the different services we could offer you,		This category of information we collect	We use this information for certain activities,	We use this information
methods and products.	give us in order for us to set up and manage	<ul> <li>Your contact details including: your name, address, email address;</li> <li>Your bank account details and other finance information;</li> <li>Information about you such as gender; age; occupation; marital status and national identifiers;</li> <li>The product purchased;</li> <li>Your username;</li> <li>Your password;</li> <li>Your account preferences;</li> <li>Your account number;</li> <li>Information relating to your previous supplier;</li> <li>Consumption data and</li> </ul>	<ul> <li>Provide our products and services;</li> <li>Take payment from you and for all other billing purposes;</li> <li>Onboard you as a client;</li> <li>Help us to ensure that our customers are genuine and to prevent fraud;</li> <li>Transfer your account to another supplier if necessary;</li> <li>Reporting and account management;</li> <li>Debt collection purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers and sharing this information with credit reference agencies);</li> <li>To facilitate all requirements in order to carry out smart metering obligations, such as assessing eligibility, booking meter installations, taking meter reads;</li> <li>To tell you about the different services we could offer you, including different payment</li> </ul>	the contract;  • We have a legitimate business interest to:  • ensure that we can onboard you as a customer and manage your account throughout;  • tell you about the various products and services we

	What we collect This category of information we collect about you includes:	How we use it We use this information for certain activities, including to:	Why we use it We use this information because:
Information about the way you use our services:	<ul> <li>Details on products or services we have provided or you've purchased;</li> <li>When and where you made these purchases;</li> <li>What you paid for them and how you paid;</li> <li>Whether you've opened electronic communications from us;</li> <li>Whether you've clicked on links in electronic communications from us or visited pages on our website;</li> <li>Your meter installations, usage and other metering information such as MPANs;</li> <li>Marketing preferences;</li> <li>Marketing information (previous communication data; transaction history);</li> <li>Information you send us when you register your interest in a product/ service/trial or take part in competitions/innovations.</li> </ul>	<ul> <li>Develop new services;</li> <li>Improve our services;</li> <li>Identify EDF Energy and related third party's products, services and marketing of these that may be of interest to you;</li> <li>Determine future pricing and tariffs;</li> <li>Personalise our service of things you're interested in and how you use our services;</li> <li>Statistical analysis, research, and reporting;</li> <li>Help to train our staff;</li> <li>Take part in government or industry initiatives;</li> <li>Test computer systems;</li> <li>Keep a record of the information which you have been provided;</li> <li>Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies);</li> <li>Debt collection purposes;</li> <li>Calculate consumption;</li> <li>Detect, prevent and investigate suspected and confirmed theft of energy/ fraud.</li> </ul>	<ul> <li>We have a legitimate business interest to:</li> <li>improve our services and better understand how our customers use them;</li> <li>ensure that we are better able to personalise our offers to you;</li> <li>ensure that outstanding debts are paid;</li> <li>protect our business interests by ensuring that our customers are genuine and consumption is as accurate as possible;</li> <li>It is necessary to perform the contract;</li> <li>In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>
Information we collect from third party partners and corporate customers which could include:	<ul> <li>Credit rating information from credit reference agencies;</li> <li>Bank details and banking information from your bank;</li> <li>Bank details and financial information from payment processing companies;</li> <li>energy preferences for cross-checking purposes, or to verify data;</li> <li>Potential customer details, like name and email</li> </ul>	<ul> <li>Provide our services;</li> <li>Calculate estimated consumption;</li> <li>Manage and administer our systems;</li> <li>To help to make decisions regarding credit and related services for you;</li> <li>Take payment from or give you a refund;</li> <li>Help us to ensure that our customers are genuine and to prevent fraud;</li> <li>Personalise our service to</li> </ul>	We have a legitimate business interest in:     developing and maintaining relationships with vendors, partners and other companies and dealing with individuals who work for them;     conducting research to improve our services;     It is necessary to perform the contract;     In addition to the above, where we have obtained

you;

• Statistical analysis and

research into our clients

your consent to use the

data in this explicit way,

then we can rely on that

consent.

address, from:

	What we collect This category of information we collect about you includes:	How we use it We use this information for certain activities, including to:	Why we use it We use this information because:
	<ul> <li>publicly available sources such as the electoral roll; Royal Mail and Council Tax websites in order to confirm that a property has been demolished following notification from a third party; and</li> <li>price comparison entities; lead generation companies and energy brokers who direct you to us;</li> <li>Details on products or services we have provided or you've purchased.</li> <li>A list of these entities can be found here.</li> </ul>	<ul> <li>Combine this information with other kinds of information mentioned above;</li> <li>Engage brokers of price comparison sites so that they can list our prices and services on their websites/ mobile applications and provide you with price comparison services;</li> <li>Organise the attendance of meter operators at your address to install or monitor usage.</li> <li>Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies);</li> </ul>	
Information that we collect from you in order to comply with all relevant laws, regulations, industry codes and government instructions, and to deal with complaints:	Your contact details     Health and medical data;     National identifiers;     Consumption data;     Financial information (bank account details; credit check records; debit/credit card details);     Pension credit information.	<ul> <li>Report to OFGEM;</li> <li>Report to the Department for Business, Energy and Industrial Strategy;</li> <li>Fulfil ECO credits;</li> <li>Fulfil the Green Deal Scheme;</li> <li>Fulfil government initiatives such as Warm Home Discount scheme;</li> <li>Monitor and service your account appropriate to your needs;</li> <li>Update the Priority Services Register and work with the Distribution Network Operators;</li> <li>Investigate incidences of potential, or actual, theft of energy;</li> <li>Respond to requests made by law enforcement or regulatory authorities, bodies or agencies, or in the defence of a legal claim.</li> </ul>	<ul> <li>We need to comply with legal obligations;</li> <li>We have a legitimate business interest in: <ul> <li>investigating possible/ actual incidences of theft;</li> <li>resolving any complaints we may receive;</li> <li>ensuring that we comply with our regulatory and legislative obligations;</li> <li>In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent – specifically with respect to medical and health data.</li> </ul> </li> </ul>

	What we collect This category of information we collect about you includes:	How we use it We use this information for certain activities, including to:	Why we use it We use this information because:
Information when you communicate with us whether in person, through our website or via email, over the phone, through social media or via any another medium, including:	<ul> <li>Your contact details;</li> <li>The details of your communications with us;</li> <li>The details of our messages to you;</li> <li>Your marketing preferences;</li> <li>Marketing information;</li> <li>Metering information.</li> </ul>	<ul> <li>Answer any issues or concerns;</li> <li>Monitor customer communications for quality and training purposes;</li> <li>Develop new services;</li> <li>Improve our services;</li> <li>Personalise our service;</li> <li>Deal with any complaints;</li> <li>Assist with fraud investigations.</li> </ul>	We have a legitimate business interest in:     understanding customer feedback and in responding to customer communications in a consistent manner;     ensuring that we are better able to personalise our offers to you;     It is necessary to perform the contract;     In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.
Information that we collect incidentally from other sources or public sources, including:	<ul> <li>Information presented on our social media or wider media platforms such as Facebook or Twitter;</li> <li>Information collected by security systems;</li> <li>Information provided by Citizens Advice, the Energy Ombudsman or solicitors;</li> <li>Information relating to energy consumption and contact details from energy registers, landlords, letting and managing agents, gas transporters and network distributors.</li> </ul>	<ul> <li>Maintain market awareness;</li> <li>Build and maintain social media branding, and our Branding in general;</li> <li>Deal with complaints received;</li> <li>Address subject access requests;</li> <li>Check and confirm validity and maintain accuracy of data we hold in our systems about you or premises we supply;</li> <li>To locate premises that have been demolished so that we can remove supply</li> </ul>	<ul> <li>We have a legitimate business interest in:</li> <li>providing security over our business;</li> <li>maintaining a public profile within the media;</li> <li>resolving customer's complaints;</li> <li>maintaining the accuracy of data we hold;</li> <li>In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>

#### **Automated decision making**

We may make automated decisions on certain matters. For example, we may do this to decide whether we can provide our services to you based on a credit check. This will be informed by credit scoring where we share your information with credit reference agencies, screening on databases and confirmation of your information (including by third parties). Depending on the outcome of the credit check, a decision will be reached automatically as to whether we are able to provide products or services to you based on your credit worthiness.

If this information is not provided we cannot agree to provide a product or service for you.

#### Information we share

There are certain circumstances where we may transfer your personal data to employees, contractors and to other third parties Some examples of when your personal information is transferred to other third party organisations are as follows:

• We may share information about you with other members of our group of companies so that we can provide the best service across our group. They are bound to keep your information in accordance with this Privacy Notice;

- We may also share your information with certain contractors or service providers and they may process your personal data for us. They are always required to meet our standards on processing information and security. The information we provide them, including your information, will only be provided in connection with the performance of their function. A list of these entities can be found here;
- If we're discussing selling or transferring part or all of our business the information may be transferred to prospective purchasers under suitable terms as to confidentiality or if sold, to buyers who can continue to provide services to you;
- If we're required to by law, or under any regulatory code or practice we follow, or if we are asked by any public or regulatory authority for example the Police; OFGEM or BEIS or to defend any legal claims.
- Your personal data may be shared if it is made anonymous and aggregated, as in such circumstances the information will cease to be personal data.
- If you have an account with us and do not repay in full and on time, we may share information about you and your account (including details of any outstanding debt or borrowing) with the following credit reference agencies.

TransUnion (formerly Callcredit), Customer Relations, One Park Lane, LEEDS, LS3 1EP

Phone: 0330 024 7574. Website: www.transunion.co.uk

Equifax PLC Credit File Advice Centre, PO Box 3001, Bradford BD1 5US

Phone: 0870 010 0583 Website: www.equifax.co.uk

Experian Consumer Help Service PO Box 8000 Nottingham, NG80 7WF

Phone: 0870 241 6212 Website: www.experian.co.uk

If you decide to change suppliers, we may share such information with the new supplier.

• Details in relation to how this information will be used can be obtained directly from the credit reference agencies. Please note their information uses may not be the same for each so it is worth contacting them all; they may charge you a small statutory fee

#### Where your information will be held

When we share your information, your information may be transferred outside the European Economic Area.

We store our information on cloud servers located in the USA, or engage vendors which do not always have equivalent data protection laws to those applicable in Europe. The transfer of this information is therefore governed by a contract including standard contractual clauses (SCCs) approved by the European Commission. Our client on-boarding team is based in India which does not have equivalent data protection laws to those applicable in Europe. The transfer of information to them is according to company rules that set out how we treat and protect information.

When you provide us with this information you are consenting that we may collect and use it in the way we've set out.

We will keep your information for as long as it is reasonably necessary. It will depend on factors such as whether you've still got an active account or any outstanding debt with us or have interacted with recent offers. We will retain and use your registration information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We will only transfer data to jurisdictions outside the scope of the European General Data Protection Regulation (GDPR) where the appropriate safeguards set out in the GDPR are in place.

#### **Your rights**

You may have certain rights in relation to your information including a right to access or to correct the information we hold on you. Some of these rights will only apply in certain circumstances however, such as the right to be forgotten or the right to request that we move your information to another company. They will generally not be available if there are outstanding contracts between us, if we required by law to keep the information or if the information is relevant to a legal dispute. If you would like to exercise, or discuss, any of these rights, please contact the Data Protection Officer.

 You can remove consent, where you have provided it, at any time, as well as update any of your opt-in marketing preferences by phoning us on 0333 200 5100, logging into your account on MyAccount, or following this <u>link</u>

- You can ask us to confirm if we are processing your information.
- You can ask for access to your information.
- You can ask to correct your information if it's wrong.
- You can ask us to delete your information.
- You have a right to be forgotten and you can ask that our systems stop using your information.
- You can ask us to restrict how we use your information.
- You can ask us to help you move your information to other companies.
- You can ask us to stop using your personal information, but only in certain cases.
- You have the right to complain to the relevant supervisory authority.

#### **Security and Accuracy**

We are committed to keeping your personal information safe. We've got physical, technical and administrative measures in place to prevent unauthorised access or use of your information and we ensure that we comply with our own internal security policies. We also require that our suppliers protect such information from unauthorised access use and disclosure.

We will also routinely refresh our information to ensure we keep it up-to-date.

#### **Website privacy Policy and cookie Policy**

Our Website Privacy Policy can be found at edfenergy.com/yourprivacy

## PRIVACY NOTICE LIST 1 –

# Sources of info about use of our services



TRADITION FINANCIAL SERVICES LTD

2 TOUCH BPO SERVICES LTD	ECO TARGET LTD	NEW RELIC INC T/A NEW RELIC
A & M ENERGY SOLUTIONS LTD	EFFECTIVE ENERGY SOLUTIONS LIMITED	NEXT ENERGY SOLUTIONS LIMITED
A E INSULATION LTD T/A AE ENERGY SOLUTIONS LTD	ENERGY EXEMPLAR (EUROPE) LTD	NFME LIMITED T/A NFME LIMITED
A1 VOX LTD	ENGINEERING SUPPORT PARTNERSHIP LIM	NINIAN SOLUTIONS LIMITED T/A HUDDLE
ACCENTURE (UK) LTD	ENTERPRISE MANAGED SERVICES LTD	NISSAN MOTOR (GB) LTD
ACQUIA INC	EPI USE LABS LTD	NORTHERN GAS NETWORKS OPERATIONS
ACT ON CARBON LTD	EPONA LEGAL B V	O2(UK)LTD
ALL SEASONS INTERIORS LIMITED	EQ TECHNOLOGIC, INC.	OLEV OFFICE FOR LOW EMISSION VEHICLES
AMAZON EU SARL, UK BRANCH	ESI SCOTLAND LTD	ORACLE CORPORATION LTD
AMEY METERING LIMITED	EU COOKIE BAR	PARAGON CUSTOMER COMMS (LONDON) LTD
ANESCO LIMITED	EUROPCAR UK LIMITED	PARK RETAIL LTD
ANTHESIS ENERGY UK LIMITED	EVERWARM LTD T/A EVERWARM	PASTDUE CREDIT SOLUTIONS LIMITED
ARAN ENERGY FUNDING LIMITED	EVOLVE HOME ENERGY SOLUTIONS LTD	PENDEHO LTD
ARAN SERVICES LTD	EXERTIS (UK) LTD	PHS HOME SOLUTIONS LTD
ARKTEK GROUP LIMITED	FAIRWAY ENERGY LIMITED	PIONEER WALL CLADDING & BUILDING IN
ARNISTON LIMITED T/A SNUGG	FLEETDRIVE MANAGEMENT LIMITED T/A DRIVEELECTRIC	PITTS WILSON LIMITED
ASL HOLDINGS LTD	FOUND GROUP LIMITED T/A FOUND	POD POINT LIMITED
ASTRAL WEB TECHNOLOGY	FULGENT TECHNOLOGIES LTD	POWERVAULT LTD
B R TESTING LTD	FUSION RADIATORS LTD	PRIOR ANALYTICS LTD
BAKER TILLY CREDITOR SERVICES LLP	GARTNER UK LIMITED	PRIORITY SERVICES REGISTER
BAYWA RE SOLAR SYSTEMS LTD	GAS TECH (WALES) LIMITED	PROPERTY & TRAINING SOLUTIONS LTD T/A T.AS GREEN
BE INSULATED (UK) LIMITED	GOLDEN GLOBE MERCHANTS LIMITED	DEAL CENTRAL (DISSOLVED
BE THINKING LIMITED T/A INTEB SUSTAINABILITY LTD	GRAFTON MERCHANTING GB LTD	PROVIDOR LIMITED
BERKS INSULATION LIMITED T/A BERKS INSULATION	GRANT STORE LTD	QERB ENERGY LTD
BGLOBAL METERING LTD	GREEN DEAL FIRST LTD	QLIKTECH UK LTD
BIDCONNECTER LIMITED	GREEN FUNDING LTD	QUORUM DEVELOPMENT LTD
BILLSAVEUK LIMITED	GUSTO RESEARCH LIMITED	RAYLEIGH INSTRUMENTS LTD
BJSS LIMITED	GZ ENERGY SOLUTIONS LIMITED	READ GROUP DATA LIMITED T/A READ GROUP LTD
BMM ENERGY SOLUTIONS LTD	HAPPY ENERGY LTD	REALTIMEBOARD INC MIRO T/A REALTIMEBOARD INC.
BRITISH BOARD OF AGREMENT	HAPPY ENERGY SOLUTIONS LTD	RETROFIT ENERGY LTD
BRITISH GAS SERVICES LTD	HEATFORCE WALES LTD	RIDGEWATER ENERGY LIMITED
BRITISH TELECOMMUNICATIONS PLC	HEATING SOLUTIONS T/A PREMIER ENERGY SOLUTIONS	RIDGEWAY PARTNERSHIP LIMITED
BROAD OAK PROPERTIES ECO LTD	HELP-LINK UK LTD	SABIEN TECHNOLOGY LTD
BROAD OAK PROPERTIES LTD	IMPACT ENERGY LIMITED	SALESFORCE UK LIMITED
C&C GROUP	IMPROVEASY LTD T/A IMPROVEASY	SCOTLAND GAS NETWORKS PLC T/A SCOTLAND GAS
CADENT GAS LIMITED	INFINITY ENERGY ORGANISATION LTD	NETWORKS LTD
CANADA INC T/A BOTMOCK INC	INFOSYS LIMITED	SEMRUSH CY LTD
CAPGEMINI UK PLC	INSIGHT DIRECT UK LTD	SESSIONCAM LIMITED
CC33 FS LIMITED	INSTAGROUP LTD	SHOP PROTECTOR
CERTINERGY LTD	INSULATION & HEATING INSTALLATIONS	SHOPIFY INC. T/A SHOPIFY
CGI IT UK LIMITED	INTELESANT LIMITED	SIEMENS INDUSTRY SOFTWARE LIMITED T/A SIEMENS IND SOFTWARE LTD
CITY ELECTRICAL FACTORS LTD	ITRON METERING SOLUTIONS UK LTD T/A ITRON METER-	SIEMENS PLC T/A SIEMENS METERING SERVICES
CITY ENERGY NETWORK LTD	ING SOLNS (FELIXSTOWE)	SIMPLY ECO LTD
CIVICA UK LIMITED	IVR INTERACTIVE VOICE RESPONSE (AUTO)	SMS ENERGY SERVICES LTD
CLIMATE INSULATION LIMITED	JOJU LIMITED	SMS METER ASSETS LIMITED T/A UK METER ASSETS
CONSUMER ENERGY SOLUTIONS	JUUCE LTD T/A EO CHARGING	SNOWFLAKE INC T/A SNOWFLAKE
CONSUMER FINANCIAL LTD	KENSA CONTRACTING LTD	SOUTH COAST INSULATION SERVICES LTD
CONTINENTAL PRODUCT ENGINEERING LT	KERNOW LOANS LTD	SOUTH COAST INSOLATION SERVICES LTD
CORELOGIC U.K. LTD	KERSHAW CONTRACTING SERVICES LTD	SP DISTRIBUTION PLC T/A SP ENERGY NETWORKS
CORITY SOFTWARE LTD	KURA (CS) LTD	STANDARD & POORS CREDIT MARKET SVCS
CORNERSTONE (EAST ANGLIA) LTD	LANDMARK ENERGY LTD	SUNGARD AVAILABILITY SERVICES (UK)
CORNWALL INSIGHT LIMITED	LD ECO LTD	SUSTAIN ENERGY UK LTD
CUSTOMER THERMOMETER LTD	LEXISNEXIS	SUSTAIN ENERGY OR LID SUSTAINABLE SIMPLE ENERGY LTD
DATAGENIC LTD T/A ENVERUS	LIVE MANAGE FACILITATE LIMITED T/A LMF ENERGY	SYNERGY OUTSOURCING LIMITED
DAVIES RESOURCING LIMITED	SERVICES	TATA CONSULTANCY SERVICES LTD
DECISION TECHNOLOGY LTD	LIVEPERSON NETHERLANDS BV	TEAM 42 LTD
DJ MCGOUGH LIMITED T/A DJ MCGOUGH LTD	LLEWELLYN SMITH LTD	TEAMWORK.COM
DODD GROUP (MIDLANDS) LTD	LOWRI BECK SERVICES LTD	TESLA (EUROPE) LTD
DOMESTIC & GENERAL INSURANCE PLC	MATTEI COMPRESSORS LIMITED	THE GREEN DEAL FLOW NETWORK
DOMESTIC & GENERAL SERVICES LTD	MICROSOFT IRELAND OPERATIONS LTD	
DREEV LTD	MONTEL AS	THE ROYAL B OF KENSINGTON & CHELSEA
DULAS LTD	MOODYS ANALYTICS UK LTD	THERMABEAD
DUN & BRADSTREET LTD	MORRISON DATA SERVICES LIMITED	THINKPROJECT UK LIMITED
DYSON ENERGY SERVICES LTD	MPC ENERGY LTD	THIRD LIGHT LIMITED
E.ON ENERGY SOLUTIONS LTD	NATIONAL ENERGY SERVICES LIMITED	THRIFT ENERGY LIMITED
ECO DEAL LTD	NATIONAL GAS TRANSMISSION PLC T/A NATIONAL GAS	THRUSHGILL RENEWABLE ENERGY LIMITED T/A THRUSH- GILL RENEWABLE ENERGY
ECO PROVIDERS LTD	METERING	THS INSPECTION SERVICES LIMITED
	<ul> <li>NETATMO SAS</li> </ul>	THE HAST ECTION SERVICES ENVILLED

NETWORK ENERGY LIMITED

ECO SIMPLIFIED LIMITED

TP-LINK	UNYTE ENERGY LTD
TRAYPORT LIMITED	UTILITY COLLECTIONS LTD
UBITRICITY UK	WALES & WEST UTILITIES LTD
UD SOFTWARE SOLUTIONS GROUP LIMITED	WARM ZONES C.I.C
UK ENERGY MANAGEMENT NE LIMITED	WARMER ENERGY SERVICES LIMITED
UK ENERGY SAVING EXPERTS LIMITED T/A OLYMPUS	WESTDALE SERVICES LTD
ENERGY	WETHERBY BUILDING SYSTEMS LTD
UNION TECHNICAL SERVICES LTD	WILSON POWER SOLUTIONS LTD

WISE ENERGY SOLUTIONS LTD	
WORK WORK LTD	
XOSERVE LTD	
YORKSHIRE ENERGY SERVICES CIC T/A YES ENERGY SOLUTIONS	
YORKSHIRE GAS AND ELECTRICAL LTD	
ZING ENERGY LTD T/A ZING ENERGY	

# PRIVACY NOTICE LIST 2 — 3rd parties from which we get information



001 LIMITED	CACI INFORMATION SOLUTIONS*	DRIVER & VEHICLE LICENSING AGENCY
1ST LOCATE (UK) LIMITED T/A LEEDS CONSULTANCY	CALVIN METERING LIMITED	DUAL METER SYSTEMS LIMITED
2 TOUCH BPO SERVICES LTD	CANADA INC T/A BOTMOCK INC	DUN & BRADSTREET LTD
A & M ENERGY SOLUTIONS LTD	CAPGEMINI UK PLC	DYSON ENERGY SERVICES LTD
A COOLE ELECTRICAL LTD	CARER	E SEARCH DAC T/A POPPULO
A E INSULATION LTD T/A AE ENERGY SOLUTIONS LTD	CAPITA BUSINESS SERVICES LTD T/A VOICE MARKETING LIMITED	EAPS
A1 VOX LTD	CAPITAL METERS LIMITED (CML)	E.ON ENERGY SOLUTIONS LIMITED
ACACIA AVENUE INTERNATIONAL LTD  ACCENTURE (UK) LTD	CATALYST COMMERCIAL SERVICES LTD	E.ON ENERGY SOLUTIONS LTD  EASTERN POWER NETWORKS PLC
ACQUIA INC	CC33 FS LIMITED	ECO ENERGY LOG. TA UTILITY WORKS
ACQUIRZ LTD	CGI IT UK LIMITED	ECO PROVIDERS LTD
ADS DISTRIBUTION LTD T/A COSTGARD LTD	CHALLENGER PERF OPTIMIZ UK LTD T/A CHALLENGER	ECO SIMPLIFIED LIMITED
ADSI LIMITED	INC	ECO TARGET LTD
ADVANTAGE UTILITIES LTD	CHINESE BUSINESS SUPPORT LIMITED	ECO3 PARTNERSHIP LIMITED
ADVICE BUREAU	CHRYSALIS RESEARCH UK LTD	ECOVA, INC. LIMITED
AERIANDI	CIFAS CITIZENS' ADVICE BUREAUX	EDEN UTILITIES LTD T/A EDEN UTILITIES
AFFILIATED UTILITIES LTD	CITY ENERGY NETWORK LTD	EDF
ALFA ENERGY LTD	CIVICA UK LIMITED	EENERGY INSIGHTS LIMITED
ALL SEASONS INTERIORS LIMITED	CLEVER UK ENERGY SOLUTIONS LTD T/A CLEAR ENERGY	EFFECTIVE ENERGY SOLUTIONS LIMITED
ALLIANCE & LEICESTER	SOLUTIONS	ELECTRALINK LTD
AMAZON WEB SERVICES INC	CLIMATE INSULATION LIMITED	ELECTRICITY NORTH WEST LTD T.AS T/A ENW LTD (REV PROTECT METERING & UM
AMBER ENERGY CONSULTANTS LTD T/A AMBER ENERGY	CNC ENERGY CONSULTING LIMITED	EM LITE LIMITED
AMBER ENERGY SOLUTIONS LTD  AMT SYBEX LTD	COBANA ENERGY LTD	ENAPPSYS LTD
AN ABUNDANCE LIMITED T/A DEPARTMENT OF CHANGE	CO-HIRE LTD	ENECO CONSULTING LIMITED
ANESCO LIMITED	COMMERCIAL ENERGY SOLUTIONS LTD	ENERGETICS-ENERGY LTD
ANTHESIS ENERGY UK LIMITED	COMMERCIAL POWER LIMITED	ENERGY & CARBON MANAGEMENT LTD
ARAN ENERGY FUNDING LIMITED	COMMERCIAL SERVICES TRADING LTD T/A LUMINA ENERGY	ENERGY & UTILITYSKILLS LTD
ARAN SERVICES LTD	COMPANY WATCH LIMITED T/A COMPANY WATCH	ENERGY ADVICE LINE LTD
ARGUS MEDIA LIMITED	COMPARISON CREATOR LIMITED T/A COMPARISON	ENERGY ASSETS LTD
ARGYLE ENERGY LLP	CREATOR	ENERGY COST ADVISORS GROUP
ARKTEK GROUP LIMITED	COMPUTERMINDS LTD	ENERGY EXEMPLAR (EUROPE) LTD
ASTRAL WEB TECHNOLOGY	CONNECT CONSULTANCY LTD	ENERGY METERING SOLUTIONS LIMITED
ATOS IT SERVICES UK LTD	CONSERVE ENERGY LTD	ENERGY OMBUDSMAN LIMITED
AUDITEL (UK) LTD T/A AUDITEL -	CONSULTUS ASSURED ENERGY LIMITED	ENERGY PROCUREMENT ORGANISATION LTD
WESTHEATH CONSULTING	CONSULTUS INTERNATIONAL TEB UK LTD T/A THE ENER-	ENERGY SAVINGS TRUST SCOTLAND
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BLIZZARD UTILITIES LIMITED	CREAM CONTENT LTD	ESG GLOBAL ENERGY LIMITED
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ODIGO SAS	SMART CHOICE METERING LIMITED	VANTAGE METERS (MAP 2) LIMITED
ODM LTD T/A ODM	SMART METER ASSETS 1 LTD	VEALE WASBROUGH VISARDS LLP
OLEV OFFICE FOR LOW EMISSION VEHICLES	SMARTCOMMS SC LIMITED T/A SMART	VODAFONE GLOBAL ENTERPRISE LTD
ONZO LIMITED	COMMUNICATIONS	VODAFONE LMITED
ORACLE CORPORATION LTD	SMS ENERGY SERVICES LTD	WALES & WEST UTILITIES LTD
PA CONSULTING SERVICES LIMITED	SMS METER ASSETS LIMITED T/A UK METER ASSETS	WARM ZONES C.I.C
PAGEONE COMMUNICATIONS LTD		WARMER ENERGY SERVICES LIMITED
PANASONIC MARKETING EUR GMBH T/A PANASONIC UK	SNOWFLAKE INC T/A SNOWFLAKE	WESTDALE SERVICES LTD
PARAGON CUSTOMER COMMS (LONDON) LTD	SOUTH COAST INSULATION SERVICES LTD	WETHERBY BUILDING SYSTEMS LTD
PARK RETAIL LTD	SOUTH EASTERN POWER NETWORKS PLC	WHISTL UK LIMITED
PASSIV UK LTD	SOUTHERN ELECTRIC POWER DIST PLC	WILSON POWER SOLUTIONS LTD
PASTDUE CREDIT SOLUTIONS LIMITED	SOUTHERN GAS NETWORKS LTD	WISE ENERGY SOLUTIONS LTD
PEN TEST PARTNERS	SP DISTRIBUTION PLC T/A SP ENERGY NETWORKS	WOOCOMMERCE
	SP MANWEB PLC	WORK WORK LTD
PENDEHO LTD	SP POWER SYSTEMS LTD	XCEDE LIMITED T/A XCEDE
PHILLIPS & COHEN ASSOCIATES LTD	SP SMART METER ASSETS LIMITED	XOSERVE LTD
PHS HOME SOLUTIONS LTD	SQUIRE ENERGY LTD	YORKSHIRE ENERGY SERVICES CIC T/A YES ENERGY
PIONEER WALL CLADDING & BUILDING IN	SSE METERING LTD PT OF SSE GROUP	SOLUTIONS  VORYGUES CAS AND SUSCEPLICAL LTD
PITTS WILSON LIMITED	SSE POWER DISTRIBUTION	YORKSHIRE GAS AND ELECTRICAL LTD
	STANDARD & POORS CREDIT MARKET SVCS	ZING ENERGY LTD T/A ZING ENERGY
POD POINT LTD	STARK UTILITY FUNDING LIMITED	