

Understanding your energy bill

A guide for small to medium
sized business customers



Your electricity bill

This e-guide has been put together to help you understand your EDF Energy bill.

The arrow buttons at the top of the page will navigate you through this e-guide. Alternatively click on either of the bill examples on the right to take you directly to the explanation page.



Questions? 0800 096 2255 Mon-Fri 8am to 6pm
 Emergency? Electricity 0800 028 0247 24 hours a day, 7 days a week
 You can manage your account and find out more about us at www.edfenergy.com

Date 01 Mar 11 Bill for 06 Nov 10 - 23 Feb 11 Your account number 123 456 789 012
 Page 1 of 2

Mr Sample
 Managing Director, Sample Ltd
 10 Sample Way
 Sampledon
 SA1 2LE

Supply Address: Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

BUSINESS CUSTOMER

Your first business electricity bill: £1,923.65
 Please pay £1,923.65 by 15 Mar 11

This is a summary, please see the full bill for details.

Your business electricity bill summary	
Full bill details are over the page	
Your charges for this bill	
Your electricity charges for this bill	£1,547.38
Risk CCL	£72.94
Total VAT	£303.33
Your new account balance	£1,923.65
Total amount due	£1,923.65

Thank you for choosing EDF Energy to supply your business electricity

Your electricity supply number is: 0123456789

Your electricity distributor is: 10 Green Meadows, Stone Market, Swindon, W13 8AA Phone: 0800 028 0247

Summary page

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Date 01 Mar 11 Bill for 06 Nov 10 - 23 Feb 11 Your account number 123 456 789 012
 Page 2 of 2

Your business bill in detail

Account activity since last bill
 Your balance at your last bill was 05 Nov 10 £1,911.58
 Payment 17 Nov 10 Thank you £1,911.58
Account balance before this bill £0.00

Electricity charges 06 Nov 10 - 23 Feb 11
 Electricity Meter number: 02801 Supply: Super Smart Medium 1

period	interval	units	kWh used	price	total
06 Nov 10 to 15 Jan 11	0.00000	7000	7000	at 0.230	£1,610.00
16 Jan 11 to 23 Feb 11	0.00000	1000	1000	at 0.230	£230.00
Fixed Daily Charge	170 days	at 66.00p			£112.00
Total electricity charges before VAT					£1,947.38

Climate Change Levy (CCL)
 Climate Change Levy on: 15,520 units at 0.47p
 £72.94

Total CCL before VAT £72.94

VAT
 VAT on £829.26 at 17.5% £145.12
 VAT on £791.07 at 20% £158.21
Total VAT £303.33

Total for this period £1,923.65

Total amount due £1,923.65

Your energy usage
 Your average daily electricity usage
 100 kWh per day
 100 kWh per day
 100 kWh per day
 100 kWh per day

What is a kWh split?
 We split the energy you use into blocks and we use a daily kWh split payment. Each block has a different charge. Your bill shows the number of kWh we have charged at each block's price.

● Customer reading
 ● Estimated reading
 ● Actual reading

Bill detail page

Summary page

- 1 Contact details
- 2 Bill period
- 3 Account number
- 4 Mailing address
- 5 Supply address
- 6 Bill summary
- 7 Meter reference
- 8 Distributor information

1 Questions? **0800 096 2255**
Mon–Fri 8am to 6pm

Emergency? Electricity **0800 028 0247**
24 hours a day, 7 days a week

You can manage your account and find out more about us at **www.edfenergy.com**

EDF ENERGY

Date **01 Mar 11**

2 Bill for **06 Nov 10 - 23 Fe**

3 Your account number **123 456 789 012**

Page 1 of 3

4 Mr Sample
Managing Director, Sample Ltd
10 Sample Way
Sampledon
SA1 2LE

5 Supply Address: Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

BUSINESS CUSTOMER

Your first business electricity bill: £1,923.65
Please pay £1,923.65 by 15 Mar 11
This is a tax invoice, please use this for your accounts

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Your business electricity bill summary	
For full details see over the page ↻	
Your charges for this bill	
Your electricity charges for this bill	£1,547.38
Plus CCL	£72.94
Total VAT	£303.33
Your new account balance	£1,923.65
Total amount due	£1,923.65

Thank you for choosing EDF Energy to supply your business electricity

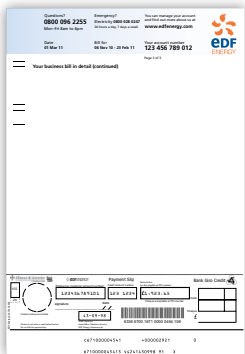
7 Your electricity supply number is:
S 12 34567 8901 2345

8 Your electricity distributor is:
UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA
Phone: 0800 028 0247



Detail page

- 9 Account activity since last bill
- 10 Other information
- 11 Consumption and meter read information
- 12 Climate Change Levy (CCL)
- 13 VAT charges
- 14 Total for this period
- 15 Total amount due
- 16 Energy usage
- 17 Giro slip



Questions?
0800 096 2255
Mon-Fri 8am to 6pm


Emergency?
Electricity **0800 028 0247**
24 hours a day, 7 days a week

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Date
01 Mar 11

Bill for
06 Nov 10 - 23 Feb 11

Your account number
123 456 789 012



Page 2 of 3

Your business bill in detail

Account activity since last bill

Your balance at your last bill was (05 Nov 10)	£1,181.58
Payment 17 Nov 10 - Thank you	£1,181.58 cr
Account balance before this bill	£0.00

Electricity charges 06 Nov 10 - 23 Feb 11

Electricity Meter number: 478001 Tariff: Super Saver Medium 1

	previous	latest	units	kWh split	price	total
06 Nov 10 to 03 Jan 11	887045	894975	7930	7930	at 9.63p	£763.66
04 Jan 11 to 23 Feb 11	894975	902565	7590	7590	at 9.63p	£730.92
Fixed Daily Charge			110 days		at 48.00p	£52.80
Total electricity charges before VAT						£1,547.38

Climate Change Levy (CCL)

Climate Change Levy on 15,520 units at 0.47p

£72.94

Total CCL before VAT **£72.94**

VAT

VAT on £829.25 at 17.5% £145.12

VAT on £791.07 at 20% £158.21

Total VAT **£303.33**

Total for this period **£1,923.65**

Total amount due **£1,923.65**

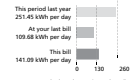
Your energy usage

Your average daily electricity usage

This period last year: 251.65 kWh per day

At your last bill: 100.68 kWh per day

This bill: 141.09 kWh per day



Your usage may be based on estimated readings



Payment Slip

Amount due (no fee payable at PO or bank)

£1,923.65

Cheque acceptable

Account number: 89101 Credit account number: 123 1234

date: 14-03-09-98

Barcode: 6336 6700 1671 0000

0004541 +00

Bank plc Collection Account
Customers plc

Energy for the home (ESt) aid

Energy for the home (ESt) aid is a grant that can be used to help pay for energy saving measures in your home. It can be used to help pay for energy saving measures such as double glazing, cavity wall insulation, loft insulation, and energy efficient lighting. The grant is available to homeowners who are on a low income and who are aged 60 or over. The grant is available to homeowners who are on a low income and who are aged 60 or over. The grant is available to homeowners who are on a low income and who are aged 60 or over.

For more information on the Energy for the home (ESt) aid, please visit www.edfenergy.com or call 0800 096 2255.



e-guide - a better way of working

Why an e-guide? At EDF Energy we are committed to using the most sustainable working practices wherever possible and this includes delivering communications to our customers.

E-guides significantly reduce the volume of printed material we need, reducing our carbon footprint and contributing towards our 2012 Climate Commitment pledges.

Our customers appreciate e-guides because they offer timely delivery of easy to access information. This is an ideal format for the modern screen based working environment.

[edfenergy.com/sme](https://www.edfenergy.com/sme)

To view our fuel mix visit [edfenergy.com](https://www.edfenergy.com)

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